Contact Person: Kee Yan

Contact No.: 28837041 / 51882892

Customer Details			ct/CE 2.0/Metro IP/Mega		Elliali Au	dress: f	ook-kee.yar	า@pccw.cor
Customer Name (The custo	omer):							
Billing Account Number (if a								
Customer BR No: Installation Address	Flat/Room: Floor:	Block/Tower:		Building/Estat	0.			
Installation Address	Street:			District:	е.		□нк □к	LN INT
Billing Address	Billing Address Flat/Room: Floor: Block/Tower: Street:				Building/Estate:			IN DAM
Administrative/Billing Contact				District:				
Name:	Tel. no	o / Mobile no.			ail Address			
Technical Contact (If different from Administrative/Billing Contact								
Name:	Tel. no	o / Mobile no.		Em	ail Address			
Service Details New Connection	□External Relocation	□ Internal Relocation			Reconfiguration		☐ Termina:	ion
Others (please specify) Line no(s), for reference								
Contract Terms: User application to be run o	□ Nil ☑ Yes (please	e specify)	36	Months				
Requested For *Service / Te								
CPE Router (Y/N)?								
Connectivity Services: Metro-IP (Sil	lvor)							
octvices.	very					N= =4	Installation	M B
Port Type			Bundle Route		on	No. of Ends	Charge Per End (HK\$)	Monthly Rental Per End (HK\$)
(note 2)	Bandwidth 2M	Bundle Router Standard (GRTR)	(Others) C1841	(note 3)		1 (1)	0 0	1400
						()		
		_				()		
						()		
Second Connectivity								
Services:								
							Installation	
Port Type			Bundle Route	r Diversity Option	on	No. of Ends	Charge Per	Monthly Rental Per End (HK\$)
(note 2)	Bandwidth	Bundle Router	(Others)	(note 3)		1 /	End (HK\$)	· σ· Δ· σ (· · · · φ)
		-				()		
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		_				()		
Naturalisand Davids Managa						, ,		
Router Management Se		meter Form/ AppConnect Port Parameter Fo	orm)					
		ONE.CNMS (RMS must be selected)						
☐ Wireless Services Mob	-							
SLA								
Services: Metro-IP (Sil								
Mean time to repair (MTTR)	: 4 Hours			Service Availa	ability: 99.98%			
Notes : (1) Normal installation ho	urs are assumed (Monday - Frid	day: 9am to 5:30pm; Saturday: 9am to 1pm).						
For installation outside	e the normal installation hours, t	the installation charges will be quoted separat	ely.					
(2) For multiple sites appl(3) The 2nd port should be	lication, the connection details be of same physical installation a	s form could be used as supplement. address of the main port, Port speed should b	e the same or less than t	ne main port				
The Customer need a	CPE router supporting Main/St	tandby resilience arrangement.						
		on existing ATM circuit of the same Customer, $\frac{1}{2}$ terconnected bandwidth (e.g. Metro IP = 10M,			ep of 1Mbps			
(5) For Metro IP, Framelin	nk interworking will only be prov	rided on existing Framelink circuit of the same	Customer, with minimum	FR bandwidth of 256k	bps & in step of 256kbps			
		nterconnected bandwidth (e.g. Metro IP =1M, F If the RMS details using the attached Port Para		ast be 1.2M)				
For AppConnect, plea	se use AppConnect Port Paran	neter Form. For CloudDirect, please use Clou	dDirect Parameter Form					
		ation, Burstable bandwidth and Class of Service						
		net bandwidth at any instant. (Note: To avoid			oon bursty			
traffic, it is recommen	des guarantee subscribed Ether ded to turn on proper rate shapi	rnet bandwidth at any instant. (Note: To avoid ing or policing features at CPE routers.) The	I packet loss impacting co actual bandwidth for user	stomer applications up applications will be aff	ected by			
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